

Non-Discrimination Statement

Cottrill's Pharmacy complies with all applicable federal, state and/or local laws and regulations. We do not discriminate on the basis of race, color, religion, ancestry, national origin, sex, genetics, sexual orientation, gender identity/expression, marital status, familial status, disability, veteran status, age, physical appearance or any other legally protected group status. Cottrill's Pharmacy does not exclude people or treat them differently because of race, color, religion, ancestry, national origin, sex, genetics, sexual orientation, gender identity/expression, marital status, familial status, disability, veteran status, age or physical appearance.

Cottrill's Pharmacy provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Cottrill's Pharmacy provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please notify us and we will assist you in facilitating a communication service.

If you believe Cottrill's Pharmacy has failed to provide these services or discriminated in another way on the basis of race, color, religion, ancestry, national origin, sex, genetics, sexual orientation, gender identity/expression, marital status, familial status, disability, veteran status, age or physical appearance, you can file a grievance with:

Cottrill's Pharmacy

4919 Ellicott Road

Orchard Park, NY 14127

Phone: (716)681-1275

Fax: (716)508-8482

Email: compliance@cottrillspharmacy.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, our Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR). This can be done in writing by mail, fax or email via the OCR Complaint Portal. Instructions on how to file a civil rights complaint can be found at: <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>

U.S. Department of Health and Human Services

Office for Civil Rights

200 Independence Ave, SW

Room 509F, HHH Building

Washington, DC 20201

Phone: (800)368-1019

TDD: (800)537-7697

Email: ocrmail@hhs.gov